



PMR Supplier Performance Evaluation Criteria:

Goal: PMR would like all of its suppliers to be 100 percent on time and have 100 percent quality. While this is our goal, we believe there are many factors that come into play especially regarding delivery performance some of which are associated with PMR. Because of this, we establish the following criteria.

Quality: Reviewed Bi-annually. Will consist of all receipts on a 6 month rolling basis. The data will be collected and reviewed by Quality and Purchasing. Measurement guidelines relative to corrective action are as follows:

95-100 percent: No action required

85-95 percent: Corrective action request needs to be generated on the products out of tolerance as applicable.

75-85 percent: Supplier needs to be put on probation subject to CAR review. The supplier may require a visit from PMR to determine what the issues are. The supplier will be called and informed that they are on probation subject to improvement. PMR should actively pursue an alternate source as Risk mitigation. If the supplier's quality does not improve over the next 90-days, they should be dropped.

Delivery: Measured Bi-Annually. Will consist of all receipts on a 6 month rolling basis. The data will be collected monthly and reviewed by Management and Purchasing. Measurement guidelines relative to corrective action are as follows:

90-100 percent: Late deliveries will be reviewed for each of the current month delivery to determine if the supplier was actually late or if PMR was not correctly managing the delivery dates. The metrics will be adjusted if the supplier was not at fault.

80-89 Percent: Late deliveries will be reviewed as above. If the adjusted rating is still in this range, the supplier shall be called by purchasing to discuss performance.

<80 Percent. Late deliveries will be reviewed as above. If the adjusted rating is still in this range, the supplier shall be called by purchasing to discuss performance. If the supplier is a customer directed source, then the customer needs to be informed of the supplier performance issues. If not a directed source, and the supplier's delivery performance does not improve over the next 90- days, they should be put on probation. Alternate sources should be reviewed to mitigate any risks.